



JEWELS ONLINE BALLET CLASSES

Student / Parent Agreement & Policies

Online Ballet Classes with Master Teachers & Choreographers

Welcome to Jewels Online Ballet Classes with Master Teachers & Choreographers. Our program provides dancers with access to private online training with professional ballet teachers, coaches, and choreographers. By booking a session through Jewels, the student and, when applicable, the parent or legal guardian agree to the following policies.

1. REGISTRATION & BOOKING

Registration for Jewels Online Ballet Classes is FREE. There is no registration fee.

Students must register through the Jewels website before booking their first Online Ballet Class.

- Choose a Master Teacher
- Select the type of session they would like to take
- Choose an available date and time
- Complete payment through Jewels
- Receive booking confirmation and the online class link

A class is confirmed only after the booking and payment have been completed.

2. MASTER TEACHERS & STUDENT REQUIREMENTS

Jewels provides information on the website for each participating Master Teacher, including:

- Ages accepted by the teacher
- Ballet levels accepted
- Types of classes and coaching offered
- Pointe requirements, when applicable
- Session duration
- Available dates and times
- Any additional requirements established by the teacher

Each Master Teacher determines which ages and ballet levels they accept.

Before booking, students and parents should review the teacher's profile to make sure the student meets the teacher's requirements.

Jewels cannot guarantee that every Master Teacher will accept every age or ballet level.

3. ONLINE SESSIONS

Depending on the selected Master Teacher, sessions may include:

- Ballet Technique
- Pointe Technique
- Variations & Repertoire Coaching
- Competition Preparation
- Video Review & Professional Feedback
- Choreographic Coaching
- Other specialized ballet coaching

Available services vary by Master Teacher.

4. PAYMENT

Full payment is required to confirm an Online Ballet Class.

All bookings and payments must be completed through Jewels.

Class prices may vary depending on the selected Master Teacher, type of session, and session duration.

5. STUDENT CANCELLATION & RESCHEDULING

Students may cancel or reschedule a class more than 24 hours before the scheduled start time by contacting Jewels.

A cancellation or rescheduling request made less than 24 hours before the scheduled class may be accepted ONLY if the student is ill.

Jewels may request a medical note or other reasonable documentation of illness.

For any other cancellation made less than 24 hours before the class, the class is considered used and no refund, credit, or rescheduling will be provided.

All cancellations and rescheduling requests must be made through Jewels and not directly with the Master Teacher.

6. NO-SHOW POLICY

If a student does not attend a confirmed class and has not properly cancelled according to Section 5, the class is considered a no-show.

No-show classes are charged in full and cannot be refunded, credited, or rescheduled.

7. LATE ARRIVAL

Students are responsible for joining their Online Ballet Class on time.

If a student arrives late, the class will still end at the originally scheduled time.

The class will not be extended because of the student's late arrival, and no partial refund or credit will be provided.

8. MASTER TEACHER CANCELLATION

If a Master Teacher needs to cancel a confirmed class, the student may choose to:

- Reschedule the class with the same Master Teacher for another available date and time; or
- Receive a full refund for the cancelled class.

When appropriate, Jewels may also offer the student the opportunity to transfer the booking to another available Master Teacher.

A student will never lose a paid class because the Master Teacher cancelled it.

9. TECHNICAL REQUIREMENTS

Students are responsible for having a reliable internet connection, a device with a working camera and microphone, and sufficient space to participate safely.

Students should test their equipment before class.

Technical problems on the student's side do not automatically qualify for a refund or extension.

If a significant technical problem on the Master Teacher's or Jewels' side prevents the class from taking place, Jewels will arrange a rescheduled class or an appropriate refund or credit.

10. SAFE TRAINING ENVIRONMENT

Students are responsible for participating in a safe and appropriate training space with sufficient room to perform the movements required during the session.

Students should immediately inform the Master Teacher of any pain, injury, dizziness, or physical difficulty experienced during the class.

The Master Teacher may modify or stop an exercise when continuing may be unsafe.

11. STUDENTS UNDER 18

Students under the age of 18 must register with the permission of a parent or legal guardian.

The parent or legal guardian is responsible for reviewing and accepting this Agreement.

For younger students, a parent or responsible adult should be reasonably available during the online class when necessary.

12. PROFESSIONAL & RESPECTFUL TRAINING ENVIRONMENT

Jewels is committed to providing a professional, respectful, supportive, and non-discriminatory training environment.

Students will not be subjected to discriminatory, humiliating, insulting, bullying, or body-shaming language.

Technical corrections related to ballet technique, placement, alignment, strength, conditioning, physical preparation, or the requirements of a role may be provided when professionally relevant but must be communicated respectfully.

Students and parents are also expected to communicate respectfully with Master Teachers and Jewels staff.

Jewels reserves the right to review complaints or concerns regarding inappropriate conduct.

13. RECORDING OF ONLINE CLASSES

Online Ballet Classes may not be recorded without prior permission.

Teachers, students, and parents may not publicly share recordings, screenshots, photographs, or videos from a session without appropriate consent.

14. COMMUNICATION & FUTURE BOOKINGS

Jewels coordinates all bookings, payments, scheduling, cancellations, and other administrative matters.

Students and parents should contact Jewels regarding these matters rather than arranging paid classes directly with a Master Teacher introduced through the Jewels program.

Future paid private classes with a Master Teacher first introduced to the student through Jewels must be booked through Jewels.

15. 50% JEWELS REWARD VOUCHER

Students who complete 10 paid Online Ballet Classes within 3 consecutive months receive a 50% JEWELS REWARD VOUCHER.

The three-month qualifying period begins with the student's first qualifying paid Online Ballet Class.

After completing the 10th qualifying class, the student may use the voucher one time toward ONE of the following:

- Next Online Ballet Class — 50% off the full price of one Online Ballet Class booked through Jewels.
- Jewels Festival Registration — 50% off the registration fee for one upcoming Jewels Festival competition.
- Jewels In-Person Ballet Intensive — 50% off the regular tuition price of one upcoming Jewels In-Person Ballet Intensive.

16. REWARD VOUCHER TERMS

The 50% Jewels Reward Voucher:

- Is issued after completion of the 10th qualifying paid class within 3 consecutive months
- Is valid for 6 months from the date of issue
- May be used one time only
- May be applied to one eligible option only
- Cannot be divided between several classes or programs
- Has no cash value
- Cannot be exchanged for cash
- Is non-transferable

- May only be used by the student who earned it
- Cannot be combined with another discount, scholarship, promotion, or voucher unless specifically approved by Jewels Festival

Cancelled, refunded, complimentary, or unpaid classes do not count toward the 10 qualifying classes.

17. PROGRAM CHANGES

Jewels reserves the right to make reasonable changes to participating Master Teachers, schedules, class offerings, and administrative procedures when necessary.

Any material change affecting an already confirmed and paid class will be communicated to the student or parent.

18. ACKNOWLEDGMENT & AGREEMENT

By registering for and booking Jewels Online Ballet Classes, the student and/or parent or legal guardian confirms that they have read, understood, and agree to this Student/Parent Agreement & Policies.

For students under 18, this Agreement must be accepted by a parent or legal guardian.

STUDENT / PARENT INFORMATION

Student Name: _____

Student Date of Birth: _____

Parent/Guardian Name: _____

Email: _____

Signature: _____

Date: _____

Jewels Festival

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